

The Northern Kentucky Water District is transitioning to a new vendor.

How will this change affect you?

Do you pay your bill via online banking?

- Logon to your banking website
- Update your NKWD “Bill Pay” or “Payee” information to ensure timely processing of your water account payment
- **New mailing address:**
 - PO Box 449
Burlington, KY 41005



Do you pay your bill by mail?

- Please be sure to include the new mailing address on your payment envelope



NEW Make your on-time payment at any bank branch:

KENTUCKY BRANCH LOCATIONS

<p>Alexandria Office 7953 Alexandria Pike Alexandria, KY 41001 859-635-1234</p>	<p>Fort Wright Office 1911 Dixie Highway Ft. Wright, KY 41011 859-344-9205</p>
<p>Burlington Office 1818 Florence Pike P.O. Box 357 Burlington, KY 41005 859-586-9200</p>	<p>Hebron Office 2101 Medical Arts Drive Hebron, KY 41048 859-689-2900</p>
<p>Butler Office 10499 U.S. 27 Corner of Lock Road & U.S. 27 Butler, KY 41006 859-472-7231</p>	<p>Independence Office 2040 Declaration Drive Independence, KY 41051 859-363-4830</p>
<p>Cold Spring Office 4929 Alexandria Pike Cold Spring, KY 41076 859-572-9207</p>	<p>Latonia Office 3600 Decoursey Avenue Latonia, KY 41015 859-415-0545</p>
<p>Crescent Springs Office 612 Buttermilk Pike Crescent Springs, KY 41017 859-344-9208</p>	<p>Newport Office 647 Monmouth Street Newport, KY 41071 859-261-2430</p>
<p>Dry Ridge Office 48 Broadway Dry Ridge, KY 41035 859-824-0240</p>	<p>Union Office 8751 U.S. 42 Union, KY 41091 859-384-5290</p>
<p>Erlanger Office 456 Commonwealth Avenue Erlanger, KY 41018 859-342-0920</p>	<p>Walton Towne Center Office 235 Mary Grubbs Highway Walton, KY 41094 859-485-4500</p>
<p>Falmouth Office 1057 Ridgeway Avenue Falmouth, KY 41040 859-654-2073</p>	<p>Williamstown Office 229 South Main Street Williamstown, KY 41097 859-428-7511</p>
<p>Florence Office 7434 U.S. 42 Florence, KY 41042 859-371-2900</p>	

OHIO BRANCH LOCATION

Mason Office
6310 Tylersville Road
Mason, OH 45040
513-486-3451

Member FDIC www.heritagebank-ky.com

For questions regarding this transition, please contact Customer Service at (859) 578-9898.