

For Immediate Release  
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## **NKWD's Field Service Supervisor Wins Regional Award 2011 AWWA KY/TN Section Water Professionals Conference**

Erlanger, KY – On July 26<sup>th</sup>, Chris Wetherell, Northern Kentucky Water District (NKWD) Account Services' Field Service Supervisor, was presented with the Outstanding Customer Service Award for the State of Kentucky at the 2011 AWWA KY/TN Section Water Professionals Conference. Chris was nominated by a coworker for demonstrating outstanding, exceptional customer service in support of utility customers and was selected as the state winner by the Customer Service Committee.

The KY/TN Section AWWA is one of 43 sections of the American Water Works Association, an elite group of professionals who strive to create the best solution based approaches in the supply and protection of drinking water. The event was held at the Northern Kentucky Convention Center.

*Pictured from left to right are Chris Wetherell, NKWD Field Service Supervisor and Scott Clark of Hardin County Water and head of the AWWA KY/TN Customer Service Committee.*



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